



State of Louisiana
DIVISION OF ADMINISTRATION

OFFICE OF TELECOMMUNICATIONS MANAGEMENT

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TELECOMMUNICATIONS INFORMATION NOTICE NUMBER 02-07

SUBJECT: Rate Revisions for Standard Dial Tone; Connects, Moves, Changes, and Wiring; and TALS

The Office of Telecommunications Management (OTM) has revised its rates for several Lines of Service and the rate structure for Connects, Moves, and Changes (now, Connects, Moves, Changes, and Wiring). These rate revisions will be effective with OTM's July 2003 bill. Please ensure that the appropriate budget personnel within your agency are aware of these rate revisions.

Line of Service Description	Current Rate	New Rate
Standard Dial Tone		
Interior Class	\$ 11.75	\$ 14.50
Dormitory Class	\$ 13.00	\$ 15.50
Basic Class	\$ 16.50	\$ 16.50
Custom Class	\$ 16.50	Discontinued*
Proprietary Business Class**	\$ 25.00	\$ 16.50
Digital Voice Class	\$ 25.00	\$ 30.00
ISDN Class	\$ 65.00	\$ 50.00
Key System Class	\$ 25.00	\$ 20.00
Connects/Moves, Changes, and Wiring		
Dial Tone Connect/Move		
1st line	\$ 15.00	\$ 70.00
Each additional	\$ 15.00	\$ 15.00
Digital/ISDN Dial Tone Connect/Move		
1st line	\$ 65/ \$ 85	\$ 210.00
Each additional	\$ 65/ \$ 85	\$ 155.00
Number Change		
1st line	\$ 46.00	\$ 46.00
Each additional	\$ 46.00	\$ 10.00
TALS		
TALS Class	\$ 40.00	\$ 30.00
TALS Feature	\$ 30.00	\$ 15.00

*Included with Basic Class service **Formerly a part of Digital Voice Class

Sample pages of the revised OTM *Catalog of Services* have been attached. However, please be

advised that these changes will not go into effect until July 2003. At that time, these updates to the catalog may be accessed on the OTM web site at www.doa.state.la.us/otm/catalog.pdf. If your agency does not have access to the Internet and is unable to print the catalog locally, please contact the OTM Information and Training Section at 225-342-7723.

Should you have questions regarding these rate changes, contact Jan Bourgeois at 225-342-7733.

EFFECTIVE JULY 2003—

Dial Tone: Connects, Moves, Changes, And Wiring

This service is available to all authorized subscribers using standard dial tone service. The service is classified into the following categories.

Connects/Moves

- *Dial Tone Connect*—The provision of analog dial tone service (an analog telephone line, including Proprietary Business class service) by the local telephone company to the subscriber's telephone network interface which is usually located in an equipment room in the subscriber's building. This category is also applicable for a move of analog dial tone service from one network interface location to another.
- *Digital/ISDN Dial Tone Connect*—The provision of Digital or ISDN dial tone service (a digital telephone line) by the local telephone company to the subscriber's telephone network interface which is usually located in an equipment room in the subscriber's building. This category is also applicable for a move of Digital or ISDN dial tone service from one network interface location to another.

Changes

- *Number Change*—The assignment of a new telephone number to replace an existing number.
- *Feature Change*—The addition to or change of a software feature associated with dial tone service.
- *Digital Configuration Change*—The rearrangement of the original button assignments, features, and/or call appearances associated with Digital Electronic Business Sets (DEBS) or Proprietary Business class service. A configuration charge will only apply after the original installation of digital service with DEBS.
- *Convert Analog to Digital Service*—The conversion of existing analog service to digital or ISDN service.

Wiring

- *Cross Connects*—For a new dial tone connect or for a move of existing dial tone service, a wiring cross connect will be required. The cross connect is used to connect the telephone company's incoming dial tone to the wire run which goes to the telephone user's location.
- *Telephone Jack and Wire Run*—A new telephone jack and new wiring may be required for extending dial tone to the user's telephone location. However, there may be an existing jack and existing wiring for the user's telephone location which can be reused.

NOTE: Listed below are two types of companies which may be used by OTM to provided cross connects, telephone jacks, and wire runs:

- *Local Telephone Companies*—This type of company provides the dial tone service to the subscriber location.
- *Equipment or Wiring Vendors*—This type of company may be one of a number of independent equipment or wiring vendors who operate in the subscriber's area of the state. The selected vendor may have previously provided equipment or installed wiring at this location.

EFFECTIVE JULY 2003—

Dial Tone: Connects, Moves, Changes, And Wiring

³/₄continued

Billing Rates

The following one-time rates apply to installation work performed for new or moved dial tone service as completed by the local telephone company that provides dial tone service to the subscriber.

<u>Dial Tone Connect</u>	<u>Rate Per Line</u>
1 st Line On Order	\$70.00
Each Additional Line On Order (Same Location)	15.00

<u>Digital/ISDN Dial Tone Connect</u>	<u>Rate Per Line</u>
1 st Line On Order	\$210.00
Each Additional Line On Order (Same Location)	155.00

The following one-time rates apply to work performed by OTM and/or the local telephone company that provides dial tone service to the subscriber.

<u>Changes</u>	<u>Rate Per Line</u>
Number Change – 1 st line On Order	\$46.00
Number Change – Each Additional Line On Order	10.00
Feature Change – Per Number, Same Order	5.00
Digital Configuration Change	25.00
Convert Analog Line to Digital Service	50.00

The following one-time charges apply to work completed by the equipment or wiring vendor.

Wiring

If wiring or cross connect work is performed by an equipment or wiring vendor, the agency will pay the actual charges from the invoice plus a 1% processing charge. The 1% processing charge does not apply for wiring issued by agency release order through one of the state wiring contracts.

NOTE: Any item not covered above will be handled on a case by case basis.

EFFECTIVE JULY 2003—

Dial Tone: Standard Classes

Where locally supported and cost effective, a Standard Class of dial tone service is available to all authorized subscribers. This service allows the subscriber dial tone access through Centrex service.

There are a number of classes available from which to choose. Dial tone classes may be tailored for the subscriber to meet the specific needs of each telephone location. The following classes of Standard Dial Tone services are available:

Dormitory Class—Provides analog dial tone service to include interior calling and outside local calling. This service is restricted for dormitory use. Specific features desired from this class must be indicated at order time and will not be activated unless specified. The features available with Dormitory Class are:

- Toll Restriction
- Call Waiting Terminating

Basic Class—Provides analog dial tone service to include interior calling and outside local calling unless otherwise requested to be excluded. Specific features desired from this class must be indicated at order time and will not be activated unless specified. Stations which need to be restricted to interior calling may be ordered under this class of service. Features available with Basic Class include but are not limited to:

- Toll Restriction
- Call Waiting Terminating or Originating
- Three Way Calling
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Pick-up
- LINC Access
- Call Park
- Caller ID (requires Caller ID capable telephone set or adjunct unit)
- Automatic Call Back
- Speed Call-short
- Directed Call Pick-up

Proprietary Business Class—Provides hybrid, analog dial tone service to include the same features as Basic Class, but additionally provides the capability for having multiple dial tone lines, status indicator lights, call information display, and other telephone set related features. This class is only available in certain areas of the state and requires special telephone set equipment. For availability and more information, contact OTM.

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Digital Voice Class—Provides the capability to access features and other digital services in conjunction with an electronic digital telephone set. This class includes all features available with the Basic Class.

When used with compatible, electronic digital telephone sets, feature access such as call pick-up, call transfer, call hold, etc., can be accomplished by depressing a designated feature button. Other digital set options may include multiple dial tone lines, multiple call appearances, group intercom, status indicator lights, and call information display.

This class of service is not available in all locations. The type of digital telephone set required is dependent on the serving Central Office. Please contact the OTM to determine availability, features, and type of telephone set required before ordering.

Integrated Services Digital Network (ISDN) Class—Provides the capability to transport voice and data simultaneously using a single line. This service is provided as Basic Rate Interface Service (BRI) consisting of two 64kb/B-channels and one 16kb/s D-channel (2B+D). The B-channels are used for transmitting information such as voice, data and video. The D-channel is used for signaling. This service can be used for voice calling and circuit-switched data.

This class of service is not available in all locations. It is generally available only to Standard Dial Tone service users. Please contact OTM to determine availability and for further information regarding ISDN.

Key System Class—Provides dial tone service for lines that terminate in a key system. All Basic Class features are available with this class of service.

Service Access Line—A line of service available for use with data applications requiring continuous use of a voice grade analog line for processing data calls. Some examples include Integrated Voice Response Systems (IVR), Modems and Modem Pool type applications. This service usually requires that the lines are in a multi-line hunt group, whereby the line rolls over from one line to the next and connects to some type of data device. These lines are dedicated to work with the equipment and are not shared by voice users.

Additional charges may apply, depending on the equipment type, design or configuration. Other options and provisioning may also be available as a solution. This service is generally available only to Standard Dial Tone service users.

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Dial Tone: Standard Classes—continued

Line Extension—This is a telephone company provided service to extend a standard dial tone number to a different location. The location could be the down the street or across town. This service does not include the cost of the standard dial tone service.

- *Off Premise Extension/Same Central Office*—Provides the capability of adding a telephone instrument to a standard dial tone line outside of the building at a different street address, but within the same Central Office (C.O.) service area (e.g., an agency has a 342-0000 number and an extension of that number at another address is still in the 342-0000 C.O. serving area).
- *Off Premise Extension/Different Central Office*—Provides the capability of adding a telephone instrument to a standard dial tone line outside of the Central Office serving the main line but within the local calling area (e.g., an agency has a 342-0000 number and an extension of that number is across town in the 925-0000 C.O. serving area). This service also requires *Inter-Office Mileage*.
- *Inter-Office Mileage*—Provides for charges for mileage associated with having a standard dial tone line extended from a different area of the city with a different prefix than the prefix for the serving central office (e.g., an agency has a 342-0000 number in the 925-0000 C.O. serving area). This item is required for any number located in the same city, but outside of the same C.O., (also see *Off Premise Extension/Different Central Office*).

EFFECTIVE JULY 2003—

Dial Tone: Standard Classes—continued

Billing Rates

Standard monthly billing rates have been established and are applicable for each class of Standard Dial Tone service as follows.

<u>Class of Service</u>	<u>Monthly Rate</u>
Interior Class	\$14.50
Dormitory Class	15.50
Basic Class	16.50
Proprietary Business Class	16.50
Digital Voice Class	30.00
ISDN Class	50.00
Key System Class	20.00
Service Access Line	45.00
Off Premise Extension/Same C.O.	25.00
Off Premise Extension/Different C.O.	25.00
Inter-Office Mileage	32.00

NOTES: 1) Monthly dial tone service rates will be assessed against all lines in service by the close of business of the 19th of the current billing month. Charges for lines installed after the 19th will appear on the next month's invoice. Conversely, rates will not be assessed against any lines disconnected by the close of business of the 19th of the current billing month. Charges for lines disconnected after the 19th will appear on the current month's invoice.

2) Any analog line that will not be utilized by a subscriber for an extended period of time may be placed on Inactive status. A line on Inactive status will be billed at \$6.50 per month. Mileage charges or additional features associated with these lines that are not included in the Standard Class will continue to be billed at the prevailing BellSouth rate. When reactivating Inactive status lines, Dial Tone Connect charges will apply.

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Telephone Access to Legislative Sessions (TALS)

This service, known as TALS, allows remote listening access via a 342- Standard Dial Tone telephone line to the proceedings taking place in the State Senate and House of Representatives chambers and committee rooms.

This service is structured to provide access in one of two ways. The first requires the installation of a Standard Dial Tone line that will be dedicated for this line of service (TALS **Class**). This line will not allow any type of outside calling. The second type is to add the TALS capability to an already existing Standard Dial Tone line (TALS **Feature**). In this case the line can be used for normal operations of business when not connected to the TALS system.

Billing Rates

Subscribers served by the main Baton Rouge Standard Dial Tone system (342-XXXX) will be billed at the rates below.

Subscribers not served by the main Baton Rouge Standard Dial Tone system (342-XXXX) but who are within the Baton Rouge local calling area will order a 342- Standard Dial Tone line billed at the rates below plus \$32.00 for Inter-Office mileage (see *Dial Tone Standard Classes*).

In order for a subscriber who is outside the Baton Rouge local calling area to access this service, a 342- Standard Dial Tone line and a circuit will be necessary. The Standard Dial Tone line will be billed at the rates below. The monthly circuit cost and one-time installation charge will be billed based upon standard circuit charges (see *Circuits*).

<u>Class of Service</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
TALS Class	\$30.00	\$180.00
TALS Feature	15.00	90.00